

17th July 2008

Dear Colleague,

The National Policing Improvement Agency (NPIA) was requested by the Association of Police Authorities (APA), the Association of Chief Police Officers (ACPO) and the Home Office to undertake a review of Police Community Support Officers (PCSOs) on their behalf. This review was conducted between December 2007 and February 2008.

The purpose of the Review was to consult on a number of issues relating to the use of PCSOs, and seek to establish tripartite agreement on the future deployment of these staff.

The reviews findings were submitted to the tripartite organisations in March 2008 and agreed in June 2008. The attached report is a summary of the main findings and recommendations made and further copies are available on the Neighbourhood Policing Programme website; www.neighbourhoodpolicing.co.uk.

The NPIA Neighbourhood Policing Team, on behalf of the tripartite organisations is in the process of drafting an action plan to monitor the progress of the 22 recommendations made in this report. This plan will be circulated to Forces, Police Authorities and other stakeholders in due course and the Neighbourhood Policing Programme will report progress on this action plan to the tripartite in the Autumn.

If there are any particular issues that you wish to discuss then do not hesitate to contact me on 0207 084 8901 or 07525 233519.

Yours sincerely,



Steve Mortimore
Programme Director
Citizen Focus and Neighbourhood Policing